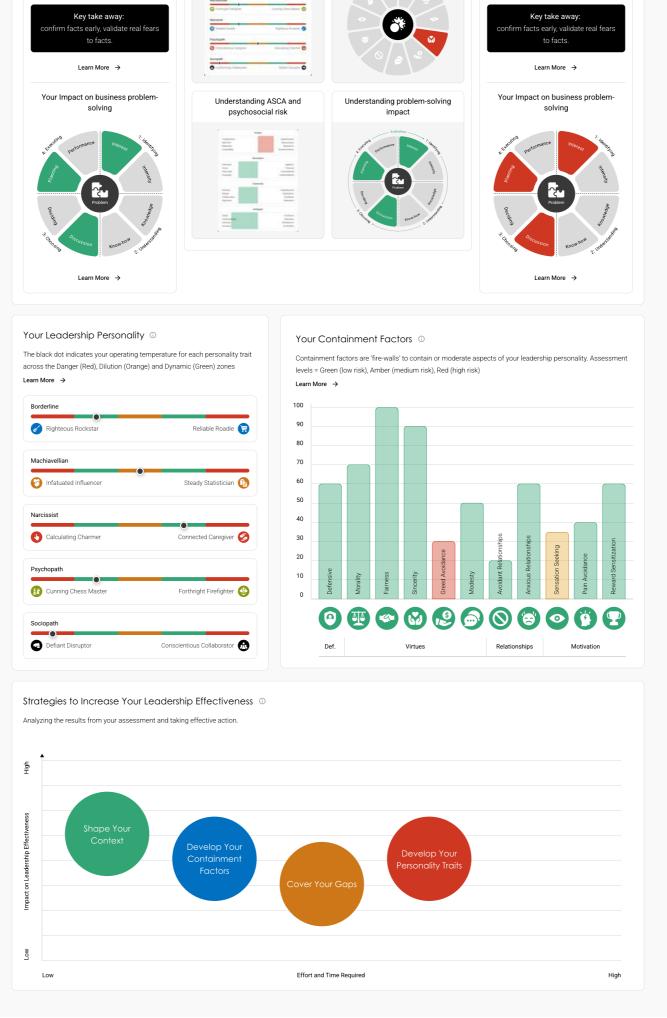
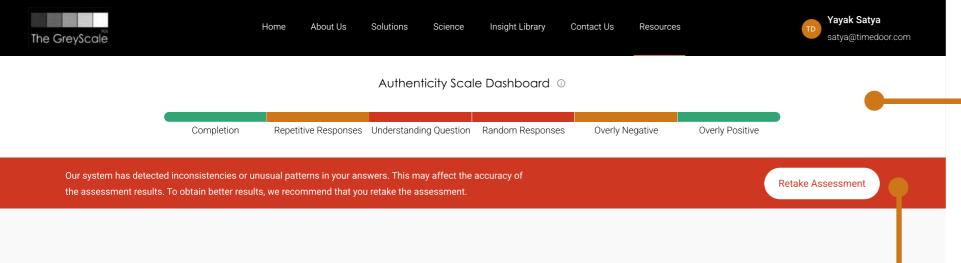
## Your leadership assessment insights

The GreyScale	e About Us Solutions Science	Insight Library Contact Us Resou	rces Yayak Satya satya@timedoor.com
	Authenticity Sca	le Dashboard 0	
Completion	Repetitive Responses Understanding Question	Random Responses Overly Negative	Overly Positive
Our system has detected inconsistencies or unusual the assessment results. To obtain better results, we		accuracy of	Retake Assessment
← Back to Dashboard			
Your leadership ass	essment insights		
Your dashboards offer valuable insights into your personality influences the four psych			hey
Your leadership Assets, Achilles Hee Specific combinations of your personality and contai may indicate risky or ineffective behaviors.		t your leadership 'Assets', which enhance your effe	ctiveness, and leadership 'Achilles heels', which
Your Assets Effective Elements of your Leadership personality	(ASC	v to find out how your leadership personality	Your Achilles Heel Ineffective or risky Elements of your Leadership Personality
Fair Charmer	Anx		Chaotic Disruptor
9 <b>6 6</b>	Authenticity Optimism Relaxation Vulnerability	Apprehension Nervousness Repression Excessive Worry	
	Learn M		
Your Score : 94 Lorem ipsum dolor sit amet consectetur. Elementum blandit tempor purus felis in eleirend.	Calmness Focus Flow State Energized	lation Agitation Pressure Overwhelmed Underwhelmed	Your Score : 100 Lorem ipsum dolor sit amet consectetur. Elementum blandit tempor purus felis in eleffend.
Dui morbi auctor aliquet suspendisse in dui odio. Tellus augue diam viverra rhoncus mattis mattis. Pellentesque elementum amet eget nunc	Learn M		Dui morbi auctor aliquet suspendisse in dui odio. Tellus augue diam viverra rhoncus mattis mattis. Pellentesque elementum amet eget nunc
Learn More →	Diversity	Acquiescence	Learn More →
Other Effective Elements	Debate Collaboration Alignment	Capitulation Avoidance Abdication	Other Ineffective Elements
0 <sup>4</sup> 0 <sup>4</sup>	Learn M	tore →	<b>∞</b> <sup>▲</sup> <b>∞</b> <sup>▲</sup>
		iguity	
Cunning Chess Master Conforming → Collaborator →	Clarity Understanding Certainty Transparency	Acquiescence Capitulation Avoidance Abdication	Calculating Connected Charmer Caregiver → →
How you impact other	Learn M	lore →	How you impact other
people's psychosocial risk factors (ASCA)	Resource to Help You	u Interpret Your Result	people's psychosocial risk factors (ASCA)
Stimulation	Understanding leadership personality	Understanding assets and Achilles heels	Anxiety
Your Impact on People	Regular Orace Comments Manager Manager Manager Manager		Your Impact on People
Key take away: confirm facts early, validate real fears	Instant frame     Instant frame     Instant frame     Instant frame		Key take away: confirm facts early, validate real fears







## Your leadership assessment insights

Your dashboards offer valuable insights into your personal leadership style, shaped by a blend of dark personality traits and containment factors. They reveal how your personality influences the four psychological risks (ASCA) and illustrate your impact on people and performance.

## Your leadership assessment insights

Your dashboards offer valuable insights into your personal leadership style, shaped by a blend of dark personality traits and containment factors. They reveal how your personality influences the four psychological risks (ASCA) and illustrate your impact on people and performance.

#### Your leadership Assets, Achilles Heels and Impact ()

Specific combinations of your personality and containment factors (virtues and motivations) highlight your leadership 'Assets', which enhance your effectiveness, and leadership 'Achilles heels', which may indicate risky or ineffective behaviors.



## Authenticity Scale Dashboard

The GreyScale (TGS) assessment detects 99% of inauthentic responses. It combines 11 scales into six groups covering completion, repetitive responses, question understanding, random responses, and overly positive or negative responses to ensure the assessment cannot be gamed. If any of the scale group identifiers are red, this means that a particular scale in that group has deemed the assessment response inauthentic.

## **Authenticity Alert**

If any two of the 11 scales identify an inauthentic response, this red bar will appear. It allows the user to retake the test one more time at no charge. If the test is deemed inauthentic a second time, then that test stands as final.

## Your Achilles Heel

As a two-tailed assessment, The GreyScale evaluates combinations of personalities and containment factors, ranking them by effectiveness. 'Your Achilles Heel' identifies the most ineffective or risky leadership personality combination of your 'dark' personality traits – Borderline, Machiavellian, Narcissistic, Psychopathic, and Sociopathic, and the containment factors that either restrain or amplify these traits. The additional wheels at the bottom are other ineffective or risky leadership personality combinations as every individual has elements of all 5 dark personalities.

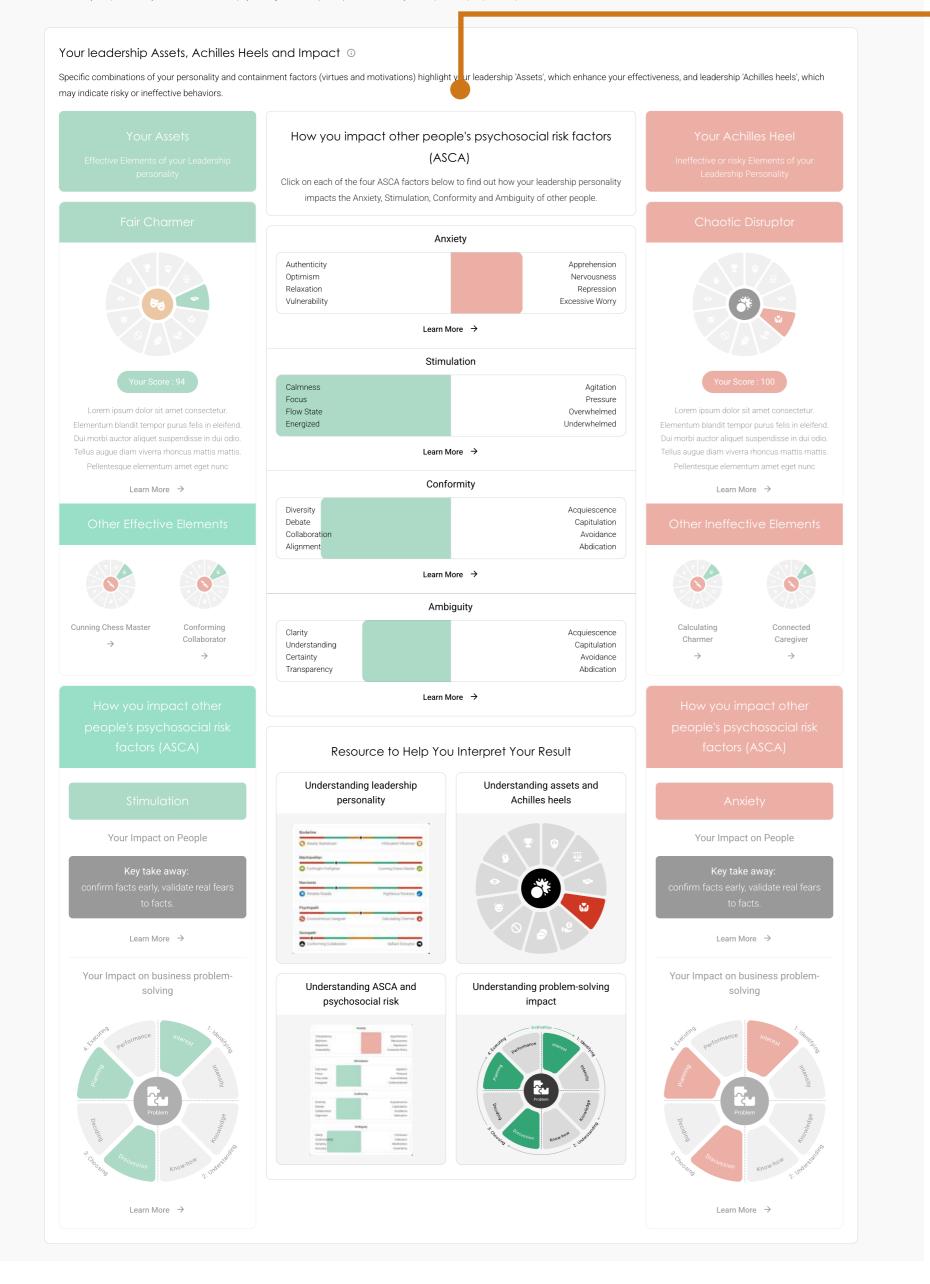
## Your Assets

As a two-tailed assessment, The GreyScale evaluates combinations of dark personalities and containment factors, ranking them by effectiveness 'Your Assets' identifies the most effective leadership personality combination of your dark personality traits – Borderline, Machiavellian, Narcissistic, Psychopathic, and Sociopathic, and the containment factors that either restrain or amplify these traits. The additional wheels at the bottom are other effective leadership personality combinations as every individual has elements of all 5 'dark' personalities.



## Your leadership assessment insights

Your dashboards offer valuable insights into your personal leadership style, shaped by a blend of dark personality traits and containment factors. They reveal how your personality influences the four psychological risks (ASCA) and illustrate your impact on people and performance.



## Your Personality Impact on the Four Key Psychosocial Risk Factors (ASCA)

Four main forces impair team effectiveness: anxiety, stimulation, conformity, and ambiguity (ASCA). They each work in different ways to impact people and business performance effectiveness. The GreyScale assessment identifies the degree to which your leadership personality impacts each ASCA element in the workplace, positively (green) or negatively (red). TGS provides insights in how to enhance or mitigate their impact.



#### Your Leadership Personality 🔅

The black dot indicates your operating temperature for each personality trait across the Danger (Red), Dilution (Orange) and Dynamic (Green) zones

👔 Steady Statistician	Infatuated Influencer 🦁
Machiavellian	
Forthright Firefighter	Cunning Chess Master 😰
Narcissist	
🛒 Reliable Roadie	Righteous Rockstar 🧭
Psychopath	
S Connected Caregiver	Calculating Charmer 🚯
Sociopath	
Conscientious aborator	Defiant Disruptor 👊

#### Your Containment Factors ③

Containment factors are 'fire-walls' to contain or moderate aspects of your leadership personality. Assessment levels = Green (low risk), Amber (medium risk), Red (high risk)



### Your Containment Factors

11 containment factors grouped into Defensiveness, Morality, Relationship Attachment, and Core Motivations impact leadership effectiveness. These factors are values and beliefs developed across an individual's life and moderate or amplify a leader's behavior, making them more or less effective or toxic in certain situations and shaping their impact on people and business performance. The bar chart identifies each containment factor as strong containment (green), medium containment (amber), and poor containment (red).

## Your Leadership Personality

The personalities of Borderline, Machiavellianism, Narcissism, Psychopathy, and Sociopathy are crucial for effective leadership, providing traits that enable decisive action, strategic ruthlessness, charismatic confidence, and intense motivation. The GreyScale Assessment, a two-tailed test, identifies both high and low levels of personality traits as desirable for leadership effectiveness and categorizes these personalities as dynamically differenct/effective (green), diluted/ineffective (amber), or dangerously different/toxic (red). The labels such as Righteous Rockstar and Reliable Roadie represent the high and low of the two-tailed personality.



Analyzing the results from your assessment and taking effective action.



## Strategies to Increase Your Leadership Effectiveness

There are four key strategies to increase your leadership effectiveness, ranked by their impact on leadership effectiveness and the effort and time required. The strategy with the highest impact and lowest effort is 'Shape Your Leadership Context' which involves identifying and moving towards roles and situations that suit your natural leadership personality. The second key strategy is 'Develop Your Containment Factors' - developing the containment factors that can signficantly enhance or contain your leadership personality, making you more effective. The third key strategy is 'Cover Your Gaps' - delegating and coaching others to take on activities and tasks that aren't suited to your leadership personality so you can spend more time in areas that are natural strengths. The fourth strategy is 'Developing Your Personality Traits' - investing in extensive coaching or counseling to develop your deeper personality traits.

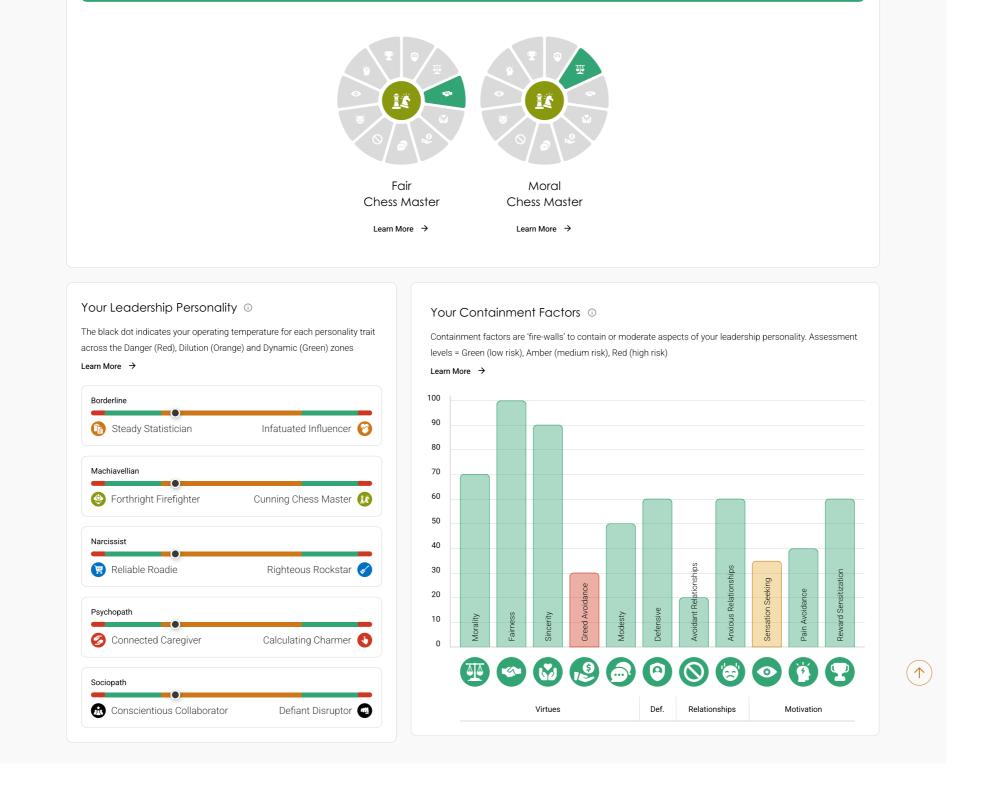


## Your Leadership Assets

Back to Dashboard	
our Leadership Assets	
erstand more about the effective elements of your leadership persor	nality
	Sincere Influencer ©
	High Level of Borderline Contained by High Sincerity
	Your leadership attributes
Y 9	<ul> <li>You have a strong ability to promote ideas, products, and brands in a genuine way.</li> <li>You persuade and influence individuals and teams in a clear and authentic way.</li> </ul>
2 P P P P P P P P P P P P P P P P P P P	<ul> <li>You are less likely to effectively promote things you don't believe in.</li> </ul>
	Roles and situations that suit you
	<ul> <li>Roles where you work within a team to promote a product, solution, or idea you believe in.</li> <li>Situations where influence and persuasion rather than using authority is critical to success.</li> </ul>
19 No. 19	Leadership roles in marketing, PR, promotions, community liaison, media representation.
	Your leadership impact
	<ul> <li>Your genuine approach to influence and persuasion builds believability and receptivity.</li> </ul>
	<ul> <li>You will motivate change and action when there is skepticism and resistance.</li> </ul>
	<ul> <li>You are likely to stimulate individuals and teams to focus on identifying problems and opportunities for the business</li> </ul>
	Strategies for effective leadership
	Delegate tasks involving intense research and analysis requiring facts and data.
	<ul> <li>Focus on promoting ideas and initiatives you are personally passionate about – this will enhance your influence and persuasion.</li> </ul>
	<ul> <li>Be careful of over-using binary labels like "love/hate", "best/worst", "always/never" particularly in</li> </ul>

#### Other effective elements

#### ow are other effective combinations of your leadership personality. Click to find out mo





#### ← Back to Dashboard

## Your Leadership Assets

Understand more about the effective elements of your leadership personality

Sincere Influencer ©

gh Level of Borderline Contained by High Sincerity



#### Your leadership attributes

You have a strong ability to promote ideas, products, and brands in a genuine way.
You persuade and influence individuals and teams in a clear and authentic way.
You are less likely to effectively promote things you don't believe in.

#### Roles and situations that suit you

Roles where you work within a team to promote a product, solution, or idea you believe in.
Situations where influence and persuasion rather than using authority is critical to success.
Leadership roles in marketing, PR, promotions, community liaison, media representation.

#### Your leadership impact

- Your genuine approach to influence and persuasion builds believability and receptivity.
- $\,\cdot\,$  You will motivate change and action when there is skepticism and resistance.
- You are likely to stimulate individuals and teams to focus on identifying problems and opportunities
  for the business

#### Strategies for effective leadership

- Delegate tasks involving intense research and analysis requiring facts and data.
- Focus on promoting ideas and initiatives you are personally passionate about this will enhance your influence and persuasion.
- Be careful of over-using binary labels like "love/hate", "best/worst", "always/never" particularly in relation to people and their ideas.

#### Other effective elements

Below are other effective combinations of your leadership personality. Click to find out more



Fair Chess Master

Learn More →

Learn More  $\rightarrow$ 

Moral

Chess Master

# Your Leadership Assets (and Achilles Heels)

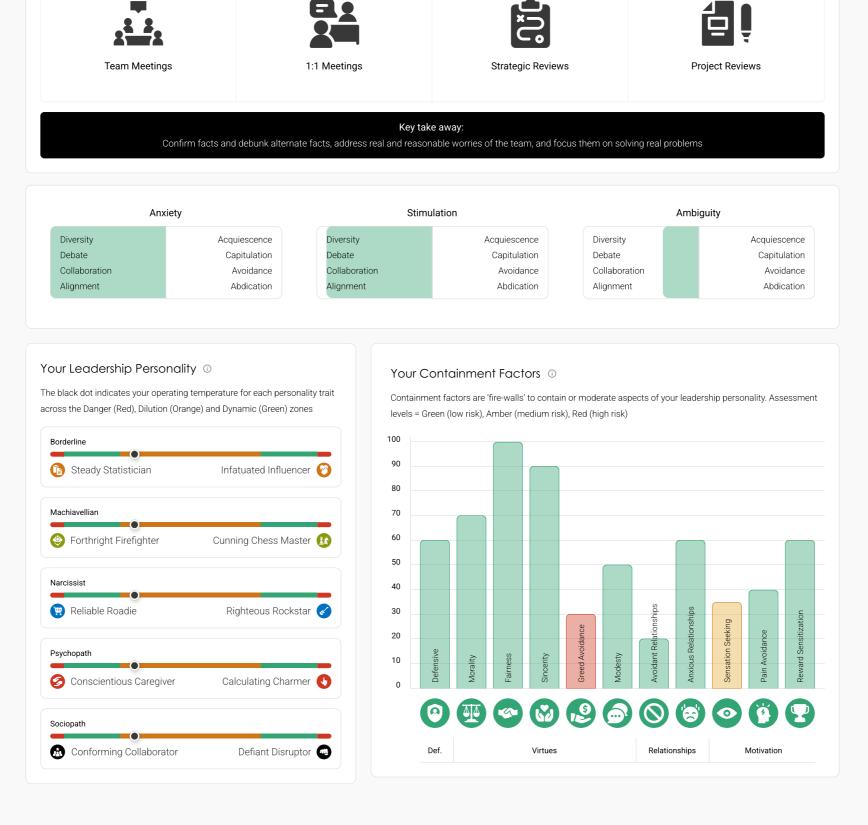
This is the next information level after you click your most effective leadership personality combination in 'Your Assets' on the main dashboard. The sections 'Your Leadership Attributes' and 'Your Leadership Impact' provide more detail on your most effective leadership personality combination. The sections 'Roles and situations that suit you' and 'Strategies for Effective Leadership' offer guidance and insight on enhancing your leadership effectiveness. The bottom wheels are clickable to find information on other effective leadership personalities.

If you click 'Your Achilles Heels' on the main dashboard, you will be taken to a similar page and format, which provides more information, guidance, and insight into your most ineffective or risky leadership personality.

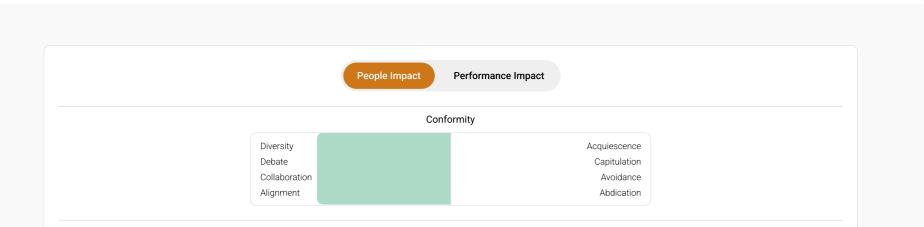


## People Impact

		<b>.</b>	
ow your personalit	ry impacts Con	formity	
erstand how your ASCA profile affects team interaction ce toxicity, boosting team morale and improving de		. Get actionable tips to enhance effectiveness or	
	People Impact	Performance Impact	
	Co	nformity	
	iversity	Acquiescence	
	ebate ollaboration	Capitulation Avoidance	
Al	lignment	Abdication	
Your Impact on Conformity			
Your Impact on Conformity ()	anatively impacts your interactions with team	n members and peers in situations such as team meetings, 1:1 meetings, stra	ateric and project reviews
	How You Im	pact Conformity	
People provided with Facts When leaders don't provide facts, people tend to im	agine the worst, not the best. Ensure you	Worst case thinking is applied The mind is a problem-solving engine which goes into overdrive in res	sponse to fear of
People provided with Facts When leaders don't provide facts, people tend to im provide the known facts and get agreement on the	• •	The mind is a problem-solving engine which goes into overdrive in res imagined worst-case scenarios and the absence of facts. As anxiety	increases, worst-case
When leaders don't provide facts, people tend to im	• •	The mind is a problem-solving engine which goes into overdrive in res	increases, worst-case energy and focus.
When leaders don't provide facts, people tend to im provide the known facts and get agreement on ther	• •	The mind is a problem-solving engine which goes into overdrive in res imagined worst-case scenarios and the absence of facts. As anxiety scenarios are continually played out, amplifying the fear and sapping Address this by continually providing facts and validating fears arising	increases, worst-case energy and focus.
When leaders don't provide facts, people tend to im	m before proceeding.	The mind is a problem-solving engine which goes into overdrive in res imagined worst-case scenarios and the absence of facts. As anxiety scenarios are continually played out, amplifying the fear and sapping	increases, worst-case energy and focus. g from actual facts.
When leaders don't provide facts, people tend to im provide the known facts and get agreement on ther Alternate Facts de-valued	m before proceeding. eated by individuals or the group will e valued, alternate facts are harder to	The mind is a problem-solving engine which goes into overdrive in res imagined worst-case scenarios and the absence of facts. As anxiety scenarios are continually played out, amplifying the fear and sapping Address this by continually providing facts and validating fears arising Action Paralysis	increases, worst-case energy and focus. g from actual facts. facts from alternate d to action paralysis. It's
When leaders don't provide facts, people tend to im provide the known facts and get agreement on ther Alternate Facts de-valued If you do not provide facts, the alternative views cre become valued and considered facts. Once they are	m before proceeding. eated by individuals or the group will e valued, alternate facts are harder to	The mind is a problem-solving engine which goes into overdrive in resimagined worst-case scenarios and the absence of facts. As anxiety is scenarios are continually played out, amplifying the fear and sapping Address this by continually providing facts and validating fears arising <b>Action Paralysis</b> If people become too filled with fear, they may not be able to tell real facts. This can cause them to feel any action is wrong, which can lear	increases, worst-case energy and focus. g from actual facts. facts from alternate d to action paralysis. It's
When leaders don't provide facts, people tend to im provide the known facts and get agreement on ther Alternate Facts de-valued If you do not provide facts, the alternative views cre become valued and considered facts. Once they are	m before proceeding. eated by individuals or the group will e valued, alternate facts are harder to	The mind is a problem-solving engine which goes into overdrive in responsible to the imagined worst-case scenarios and the absence of facts. As anxiety scenarios are continually played out, amplifying the fear and sapping Address this by continually providing facts and validating fears arising <b>Action Paralysis</b> If people become too filled with fear, they may not be able to tell real affacts. This can cause them to feel any action is wrong, which can leave essential to discuss which facts and solutions are real to keep everyor.	increases, worst-case energy and focus. g from actual facts. facts from alternate d to action paralysis. It's
When leaders don't provide facts, people tend to improvide the known facts and get agreement on the <b>Alternate Facts de-valued</b> If you do not provide facts, the alternative views crebecome valued and considered facts. Once they are debunk. Ask for people's views and clarify actual facts. <b>People experience normal fear</b> Fear is a universal emotion, yet experiencing lots of	m before proceeding. eated by individuals or the group will e valued, alternate facts are harder to icts.	The mind is a problem-solving engine which goes into overdrive in resimagined worst-case scenarios and the absence of facts. As anxiety is scenarios are continually played out, amplifying the fear and sapping. Address this by continually providing facts and validating fears arising.           Action Paralysis           If people become too filled with fear, they may not be able to tell real facts. This can cause them to feel any action is wrong, which can leave essential to discuss which facts and solutions are real to keep every on real problems.           Excessive worry is the norm           Worry is the cognitive form of fear. It involves thinking about negative	ncreases, worst-case energy and focus. g from actual facts. facts from alternate d to action paralysis. It's ne engaged and focused
When leaders don't provide facts, people tend to improvide the known facts and get agreement on the Alternate Facts de-valued If you do not provide facts, the alternative views crebecome valued and considered facts. Once they are debunk. Ask for people's views and clarify actual facts. People experience normal fear	m before proceeding. eated by individuals or the group will e valued, alternate facts are harder to icts. f fear in response to alternate facts is provide facts early, validate fear of actual	The mind is a problem-solving engine which goes into overdrive in response imagined worst-case scenarios and the absence of facts. As anxiety is scenarios are continually played out, amplifying the fear and sapping Address this by continually providing facts and validating fears arising <b>Action Paralysis</b> If people become too filled with fear, they may not be able to tell real to facts. This can cause them to feel any action is wrong, which can leave essential to discuss which facts and solutions are real to keep every on real problems.	increases, worst-case energy and focus. g from actual facts. Facts from alternate d to action paralysis. It's one engaged and focused "What if?" possibilities Ip actual problem-solving







#### Your Impact on Conformity ③

Gain insight into how your ASCA profile positively or negatively impacts your interactions with team members and peers in situations such as team meetings, 1:1 meetings, strategic and project reviews.

People provided with Facts	

When leaders don't provide facts, people tend to imagine the worst, not the best. Ensure you

provide the known facts and get agreement on them before proceeding.

#### Worst case thinking is applied

The mind is a problem-solving engine which goes into overdrive in response to fear of imagined worst-case scenarios and the absence of facts. As anxiety increases, worst-case scenarios are continually played out, amplifying the fear and sapping energy and focus. Address this by continually providing facts and validating fears arising from actual facts.

#### Alternate Facts de-valued

If you do not provide facts, the alternative views created by individuals or the group will become valued and considered facts. Once they are valued, alternate facts are harder to debunk. Ask for people's views and clarify actual facts.

#### People experience normal fear

Fear is a universal emotion, yet experiencing lots of fear in response to alternate facts is highly distracting and destructive. To address this, provide facts early, validate fear of actual facts, and debunk alternate facts to remove imagined fear.

#### Action Paralysis

If people become too filled with fear, they may not be able to tell real facts from alternate facts. This can cause them to feel any action is wrong, which can lead to action paralysis. It's essential to discuss which facts and solutions are real to keep everyone engaged and focused on real problems.

#### Excessive worry is the norm

Worry is the cognitive form of fear. It involves thinking about negative "What if..?" possibilities without considering "Is it probable?". Excessive worry does little to help actual problem-solving and solutions, so it's your job as a leader to help your team focus on the probable and less on negative, imagined possibilities.



## People Impact

This is the next information level after you click one of the ASCA psychosocial risk factors (Anxiety, Stimulation, Conformity, and Ambiguity) on the main dashboard. The information links automatically to 'People Impact'. This dashboard provides more information on how your personality profile for the ASCA element selected impacts interactions with your team and peers, and offers guidance and insight on how to mitigate or enhance this impact.



#### Your Impact on Conformity ③

Gain insight into how your ASCA profile positively or negatively impacts your interactions with team members and peers in situations such as team meetings, 1:1 meetings, strategic and project reviews.

#### How You Impact Conformity

#### People provided with Facts

When leaders don't provide facts, people tend to imagine the worst, not the best. Ensure you provide the known facts and get agreement on them before proceeding.

#### Alternate Facts de-valued

If you do not provide facts, the alternative views created by individuals or the group will become valued and considered facts. Once they are valued, alternate facts are harder to debunk. Ask for people's views and clarify actual facts.

#### People experience normal fear

Fear is a universal emotion, yet experiencing lots of fear in response to alternate facts is highly distracting and destructive. To address this, provide facts early, validate fear of actual facts, and debunk alternate facts to remove imagined fear.

#### Worst case thinking is applied

The mind is a problem-solving engine which goes into overdrive in response to fear of imagined worst-case scenarios and the absence of facts. As anxiety increases, worst-case scenarios are continually played out, amplifying the fear and sapping energy and focus. Address this by continually providing facts and validating fears arising from actual facts.

#### Action Paralysis

If people become too filled with fear, they may not be able to tell real facts from alternate facts. This can cause them to feel any action is wrong, which can lead to action paralysis. It's essential to discuss which facts and solutions are real to keep everyone engaged and focused on real problems.

#### Excessive worry is the norm

Worry is the cognitive form of fear. It involves thinking about negative "What if..?" possibilities without considering "Is it probable?". Excessive worry does little to help actual problem-solving and solutions, so it's your job as a leader to help your team focus on the probable and less on negative, imagined possibilities.



Key take away:

Confirm facts and debunk alternate facts, address real and reasonable worries of the team, and focus them on solving real problems

## Your actions with your team

The section identifies the type of interactions you would have with your team on a daily basis and offers a key takeaway for you to action to mitigate or enhance the impact of your personality on the particular ASCA psychosocial risk factor selected.

# The GreyScale

## Performance Impact

Understand how your ASCA profil	ie aneoto team interactiono ana performance in proble		
reduce toxicity, boosting team mo	orale and improving decision-making.		
	People Im	pact Performance Impact	
		Conformity	
	Diversity Debate	Acquiescence Capitulation	
	Collaboration Alignment	Avoidance Abdication	
Performance Impact Click the green or red colored so	egment on the wheel to gain insight into how your ASCA p	Formance Interest in the problem-solving process	

stage 1: Identifying Identifying the correct problems is crucial in business. Leaders must foster interest, mitigate distractions and enable intense effort for effective problem-solving to

Your Leadership Personality ③

Machiavellian

Narcissist

Psychopath

Sociopath

Organisational success hinges on understanding problems. Identifying but not comprehending problems leads to costly mistakes. Effective leaders ensure

Choosing the right solution involves understanding the problem and ensuring psychological safety in the decisionmaking process. Effective leaders

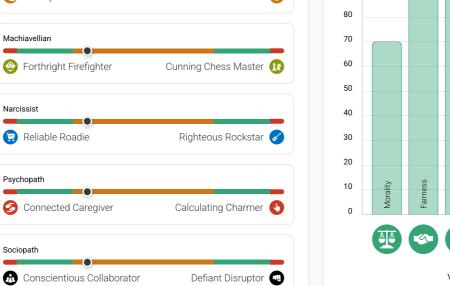
Executing a chosen strategy is challenging due to external and internal pressures. Effective leaders employ planning and performance processes that are essential

maintain a competitive advantage	teams combine knowledge and know-how to solve problems accurately.	encourage robust analysis, healthy conflict and foster alignment.	to managing these pressures and achieving success.
Step 1: Interest	Step 3: Knowledge	Step 5: Discussion	Step 7: Planning
Interest is critical in problem-solving. Leaders must motivate teams to be genuinely interested in identifying and addressing issues, overcoming anxiety, conformity, and ambiguity to ensure effective solutions	Using the right knowledge-gathering and evaluation system is crucial for problem understanding. Effective leaders minimise ambiguity and anxiety to ensure teams use accurate knowledge and avoid poor solutions	Choosing solutions starts with discussion. Effective teams have open and robust dialogue evaluating all options thoroughly. Anxiety, ambiguity, and conformity undermine discussions, leading to suboptimal decisions	Planning requires clear objectives, detailed tasks, responsibilities, and success metrics, and considers changing conditions. Effective leaders manage ambiguity, anxiety, and conformity to ensure effective coordination
Step 2: Intensity	Step 4: Know - how	Step 6: Deciding	Step 8: Performance
Intensity of effort is crucial for identifying problem causes. It requires energy and thorough examination. Stimulation, anxiety, and conformity can undermine this, leading to ineffective solutions and wasted resources	Know-how, based on skill and experience, complements knowledge. Its mastery requires practice and self-efficacy. Effective leaders manage conformity and stimulation to enhance team skills and performance.	Deciding is the next step in choosing solutions. An effective decision-making process avoids 'analysis paralysis'. Conformity, stimulation and anxiety undermine alignment and can drive hasty or safe decisions	Performance requires necessary skills, timely action, and continuous monitoring. Flexibility and adaptability are crucial as plans often change. Effective leaders manage all ASCA risks to ensure effective performance

#### Stage 5: Evaluation

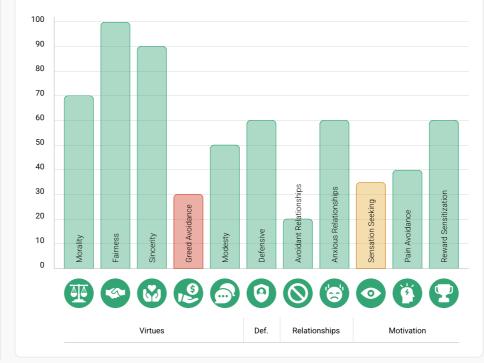
Effective evaluation involves accurate and valid measurement and comparison. Ambiguity and conformity risk invalid results, making precise evaluation crucial for effectively guiding future problem-

#### The black dot indicates your operating temperature for each personality trait across the Danger (Red), Dilution (Orange) and Dynamic (Green) zones Learn More $\rightarrow$ Learn More $\rightarrow$ 100 Borderline 90 👔 Steady Statistician Infatuated Influencer 👩



### Your Containment Factors 🔅

Containment factors are 'fire-walls' to contain or moderate aspects of your leadership personality. Assessment levels = Green (low risk), Amber (medium risk), Red (high risk)





#### ← Back to Dashboard

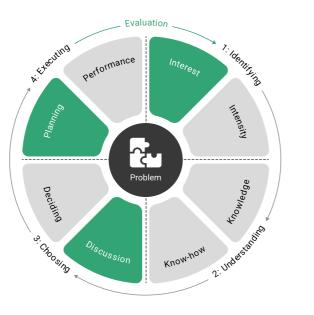
## How your personality impacts Conformity

Understand how your ASCA profile affects team interactions and performance in problem-solving. Get actionable tips to enhance effectiveness or reduce toxicity, boosting team morale and improving decision-making.



#### Performance Impact ()

Gain insight into how your ASCA profile positively or negatively impacts performance in the problem-solving process.



#### The Problem-Solving Explained 🔅

Effective problem-solving involves five stages, with two steps per stage. A brief overview is provided below.

### Stage 1: Identifying

Identifying the correct problems is crucial in business. Leaders must foster interest, mitigate distractions and enable intense effort for effective problem-solving to maintain a competitive advantage

#### Step 1: Interest

Interest is critical in problem-solving. Leaders must motivate teams to be genuinely interested in identifying and addressing issues, overcoming anxiet conformity, and ambiguity to ensure effective solutions

#### Stage 2: Understanding Organisational success hinges on understanding problems. Identifying but

 understanding problems. Identifying but

 not comprehending problems leads to

 costly mistakes. Effective leaders ensure

 teams combine knowledge and know-how

 to solve problems accurately.

#### Step 3: Knowledge

Using the right knowledge-gathering and evaluation system is crucial for problem understanding. Effective leaders minimise ambiguity and anxiety to ensure teams use accurate knowledge and avoid poor solutions

### Stage 3: Choosing

Choosing the right solution involves understanding the problem and ensuring psychological safety in the decisionmaking process. Effective leaders encourage robust analysis, healthy conflict and foster alignment.

## \_\_\_\_\_a

Step 5: Discussion Choosing solutions starts with discussion. Effective teams have open and robust dialogue evaluating all options thoroughly. Anxiety, ambiguity, and conformity undermine discussions, leading to suboptimal decisions

#### Stage 4: Executing Executing a chosen strategy is challenging

Executing a chosen strategy is challenging due to external and internal pressures. Effective leaders employ planning and performance processes that are essential to managing these pressures and achieving success.

### Step 7: Planning

nning requires clear objectives, detail ks, responsibilities, and success etrics, and considers changing nditions. Effective leaders manage abiguity, anxiety, and conformity to sure effective coordination

## Performance Impact

'Performance Impact' is the second part of the available information on your personality impact on a particular ASCA element. Effective leaders (when the ASCA is green) create psychologically safe environments that foster effective problem-solving. Conversely, toxic leaders (when the ASCA element is red) generate more problems than they resolve. The problem-solving wheel identifies the areas in which your personality is positively (highlighted green) or negatively (highlighted red) impacting the problem solving process. You can scroll over the highlighted segments to find out more information about your impact.

## The Problem-Solving Explained

Effective problem-solving involves five stages, each with two steps (except evaluation): identifying the problem, understanding the problem and solutions, choosing a solution, executing the solution, and evaluating the outcome. The dashboard provides an overview of the stages and steps, and highlights where your personality is impacting problem solving positively (green) or negatively (red).

Step 2: Intensity	Step 4: Know - how	Step 6: Deciding	Step 8: Performance
Intensity of effort is crucial for identifying	Know-how, based on skill and experience,	Deciding is the next step in choosing	Performance requires necessary skills,
problem causes. It requires energy and	complements knowledge. Its mastery	solutions. An effective decision-making	timely action, and continuous monitoring.
thorough examination. Stimulation,	requires practice and self-efficacy.	process avoids 'analysis paralysis'.	Flexibility and adaptability are crucial as
anxiety, and conformity can undermine	Effective leaders manage conformity and	Conformity, stimulation and anxiety	plans often change. Effective leaders
this, leading to ineffective solutions and	stimulation to enhance team skills and	undermine alignment and can drive hasty	manage all ASCA risks to ensure effective
wasted resources	performance.	or safe decisions	performance

Stage 5: Evaluation

Effective evaluation involves accurate and valid measurement and comparison. Ambiguity and conformity risk invalid results, making precise evaluation crucial for effectively guiding future problemsolving iterations. Evaluation begins after Step 8: Performance and feeds back into Step 1: Interest.



10 | Performance Impact